Clarity at Work Reference Guide

Let's focus on Clarity

How can we create clarity in our organization?

We all play a crucial role

in providing clarity by ensuring direction, alignment, and clear communication across all levels of the organization. The emphasis of the clarity in the workplace is about having the right information to better collaborate, prioritize, and deliver.

It encourages us to apply the skills and strategies necessary to communicate effectively, eliminate ambiguity, and ensure understanding among all individuals and teams.

Define Clarity

Why is clarity important?

How to create clarity?

Ask Powerful Questions- 1

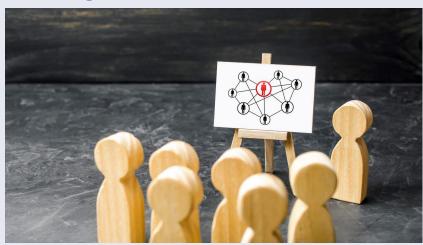
Ask Powerful Questions- 2

Ask Powerful Questions- 3

Ask Powerful Questions-4

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Clarity Matters



Clarity has a profound impact on performance, organizational effectiveness, and employee satisfaction.

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Ask Powerful Questions-4

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Understand the 'why' and 'what'



Clarity helps us understand the 'why' and 'what' of objectives or tasks. It involves clear communication of roles, responsibilities, and alignment across teams and business areas.

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Effective Communication



Clarity helps in avoiding misunderstandings, confusion, and misinterpretation of messages within the organization.

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Alignment of Goals



When we all understand our purpose, mission, and vision clearly, we can work together towards a common goal. This alignment fosters teamwork, collaboration, and a sense of shared purpose among colleagues.

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Act now?

By prioritizing clarity, we can enhance our overall performance, effectiveness, and success.

Creating clarity in our organization

A big part of clarity is understanding the **direction** of your role and responsibilities, **alignment** for how you contribute to the strategic vision and **commitment** to how you achieve overall success.

Begin with powerful questions you can ask your people leader:

- 1. What are your current priorities?
- 2. What are your measures of success?
- 3. How do you support the strategic vision?
- 4. How can you increase your effectiveness?

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ASK powerful questions:

1. "What are your current priorities?"

- Understanding your top priorities is important to help you focus.
- Everything can't be the highest priority.
- Identify the work that adds the most value and spend more time on it.

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ASK powerful questions:

2. "What are your measures of success?"

- Knowing individual and team success measures (OKRs) will help align your efforts with team direction.
- The more clarity you have the greater your impact can be.

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ASK powerful questions:

3. "How do you support the strategic vision?"

Understanding how your work supports
 the short- and long-term strategies will
 help you make decisions that make a
 difference.

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ASK powerful questions:

4. "How can you increase your effectiveness?"

- Use data to verify and clarify direction and alignment.
- Ask open-ended questions and connect with your colleagues and leader regularly.

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How to act now?

- **Revisit** effective communication tools (open-ended questions, active listening and asking/ receiving feedback)
- ☐ **Review** team/department OKRs
- Schedule a check-in to review status and clarity of your current goals
- Engage in Agile tools and ceremonies
 (ADO, sprint planning, refinements, reviews, and retrospectives)

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Links to additional topics below